

Shakir Khan

Portfolio: <https://shakir-khan.co.uk/>

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EXPERIENCE

Front End Designer and Developer, Solstice Associates Ltd, Suffolk

June 2021 - October 2022

Designed website and mobile applications for the energy sector, within a specialist software company.

- UI design for website applications.
- Introduced modern prototyping techniques into the development process, created wireframes and hi-fidelity prototypes for company clientele.
- Established accessibility testing workflow within development cycle.
- Developed responsive front-end web applications in HTML/SASS, CSS and Javascript within Visual Studio IDE.

Web Producer, Macmillan Education, London

March 2019 - December 2020

Planned and managed the transformation of digital content and delivered a range of learning software platforms to demand ing time-frames, whilst ensuring quality and minimising risk.

- Lead delivery of software development, collaborating with editorial and technical teams, planned milestones and mitigated risk within an Agile and Waterfall environment.
- Coded software using HTML, CSS, SASS, XML and JavaScript, used GitHub for collaboration and version control.
- Delivered and managed feature requests and bug fixes with JIRA.
- Developed and implemented UI patterns for mobile apps and websites.
- Implemented Agile methodology as a part of the team daily work process.
- Collaborated with editorial and technical teams to plan milestones, and solve problems within an Agile and Waterfall environment.
- Team expert on accessibility. Designed a WCAG compliant publishing workflow within a publishing system.

Front-End Developer, Queen Mary, University of London

October 2012 - September 2018

As a collaborator in a multi-disciplinary agile-led digital team, I created responsive websites using UX methodologies at this prestigious Russell Group university, and further developed my user research skills.

- Introduced UX methods into team design phases, namely card sorting, user data gathering, persona mapping and experience mapping.

SKILLS

- ★ Experience mapping
- ★ UI design
- ★ Usability testing
- ★ User research
- ★ Card sorting
- ★ Prototyping
- ★ Wireframing
- ★ Information architecture
- ★ Responsive web design
- ★ Accessibility
- ★ SEO and analytics
- ★ Project management
- ★ Stakeholder management

Tools:

- ★ Photoshop
- ★ Illustrator
- ★ Figma
- ★ Visio
- ★ InDesign
- ★ HTML5/CSS/SASS
- ★ Bootstrap
- ★ JavaScript
- ★ Google Analytics
- ★ JIRA
- ★ GitHub

CERTIFICATIONS

Professional Diploma in UX Design (pending)

2021-present

UX Design Institute

(university-credit rated by Glasgow Caledonian University)

ScrumMaster

- Analysed web analytics and internal marketing for a comprehensive website project.
- Redeveloped website IA using card sort processes with stakeholders resulting in demonstrably improved navigation and user flow on new websites.
- Visually designed, coded and tested responsive design websites for desktop and mobile.
- Worked with stakeholders to assess the viability and integration of 200 microsites onto a new CMS.
- Trained non-technical users on various web technologies and applications.
- Designed creative web banners and a whole array of digital design elements.

Digital Media Designer, The National Gallery, London

May 2008 - September 2012

As a Designer in a small but highly skilled digital team, I developed web pages, UI patterns, Flash-applets, wrote technical specifications and created marketing visuals.

- Initiated user testing; developed task analysis scenarios, deployed online surveys and analysed results and implemented fixes to increased user satisfaction.
- Created prototypes and wireframes to create new microsites, website features and content.
- Developed, tested and managed development of Virtual Reality website application; designed and tested user interface.
- Defined requirements, personas and user case-scenarios for mobile website projects.
- Ensured adherence to Level AA standard and other quality benchmarks.
- Produced online campaigns for high-profile exhibitions. Produced online branding and promotions for third-party sites and online advertising networks.
- Managed and developed the skill-set of 10 interns.

PREVIOUS CONTRACTS

- Electronic Media Specialist, Network Rail (2008)
- Web Coder, Shelter (2007)
- Web Officer, City of London Police (2007)
- Web Officer, London Criminal Justice Board (2007)
- Web Designer, Comic Relief (2007)
- Web Manager, Ofgem (2006)
- Intranet Officer, Dept. for International Development (2003-2005)

certification

2014

Scrum Alliance

EDUCATION

MSc Interactive Media

2004-2006

Uni. of Westminster

BA (Hons) History & Politics

1997-2000

Uni. of East Anglia

INTERESTS

An avid runner and cyclist, who has organised club trips to races across Europe. I took a 5 month sabbatical in 2018 to Central and South America, learning Spanish and practising my Photography.